

**Subject:** ÖBB booking – 0849 7196 2675 4113 – Oct 23 2024 and 1 more

**From:** tickets@oebb.at

**Date:** 10/16/24, 05:18

**To:** mhsiemaszko@fastmail.net



Booking code: 0849 7196 2675 4113

Customer number: PV221900731

Booking date: 16 Oct 2024

Transaction number: 536000000189168312

Dear Michal Siemaszko,

thanks for your booking. We have debited your MASTERCARD card, with the last digits xxxxxxxxxxxx0025, with €241.90.

You will find this amount on your card statement, marked with "OEBB TICKET".

Please be aware that this confirmation **is no ticket**.

## This is how you get your tickets

Please make sure you have your valid tickets with you when you start your journey. Please be aware that once a ticket has been downloaded as a PDF Ticket, cancellation is no longer possible, regardless of the ticket type. Please collect your ticket as shortly as possible before the journey starts.

**[Get tickets now >](#)**

## Your bookings

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### Wien Hbf > Mainz Hbf

**One-way journey** for Michal Siemaszko

valid on Oct 21 2024 [My timetable >](#)

[My booking >](#)

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### Mainz Hbf > Wien Hbf

**One-way journey** for Michal Siemaszko

valid on Oct 23 2024 [My timetable >](#)

[My booking >](#)

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## Cancel the ticket?

Immediately after **every ticket purchase** there is a **3 minute grace period to cancel** the ticket. To do so, please go to "My booking" (see above) and click on "Undo ticket purchase". After that, the following regulations shall apply:

For journeys booked via **shop.oebbtickets.at** or in the **ÖBB Ticket App** you can only cancel all items together. If several journeys (for example an outward and return journey) were booked all at once, you can cancel them individually. If you would like to cancel individual items of your journey, please contact the ÖBB Customer Service or our staff at an ÖBB Ticket Office.

**Sparschiene saver tickets** cannot be modified, exchanged or refunded. There is no arrangement for goodwill in the event of illness or error in the booking.

**ÖBB Standard-Tickets** can be cancelled free of charge up until 1 day before the first day of validity. You can return **ÖBB Sparschiene Comfort saver tickets** free of charge up until 15 days before the first day of validity. After that, and until the first day of validity, 50% of the fare (or at least €15 per person), shall be due. You can return **ÖBB seat reservations** free of charge up until 15 days before the valid day. After that, and until the valid day, 50% of the fare (or at least €15 per person), shall be due. Any refund will be made on the payment method chosen at the time of purchase or as an ÖBB online voucher. You will find a cancellation guide (PDF) if you follow this [link](#).

For informationen about our **ÖBB Vorteils card** discount card, please see our [FAQs](#), which are currently available in German. If you have purchased a **season ticket** (day ticket, weekly or monthly ticket), please see "My booking" at the top of this email for cancellation details.

## Updated timetable data

It is always possible that the timetable has changed. Be sure to check out the current timetable shortly before your journey starts. You will find your timetable details under "My timetable" (see above) or in our route planner [Scotty](#).

## Any more questions?

Please see our [FAQs](#) (currently available in German) for more information. If this did not help in resolving your question, please contact us via [oebb.at/kontakt](mailto:oebb.at/kontakt) or call us: +43 5 1717.

We wish you a pleasant journey,

Your ÖBB



Your CO<sub>2</sub> saving: **331.8 kg**

for your train journey per person, compared to going by car. Climate friends take the train!

[Details >](#)